

Reliance MediaWorks Limited

RESPONSE FORM

Name of sole/first holder : _____ Occupation: _____
 Address: _____

Folio Number: _____ DP ID No.: _____ & Client ID No.: _____
 Number of equity shares held: _____ Contact: _____

Kindly rate on a four point scale (4 = excellent, 3 = very good, 1 = satisfactory, 0 = poor)

- | | Excellent | Very good | Satisfactory | Poor |
|---|------------------------------------|-------------------------------|---------------------------------------|-------------------------------|
| 1. Our Registrar's service with regard to : | | | | |
| a. Share transfer and Demat of Shares | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Issue of duplicate share certificates | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Issue of duplicate dividend warrants/
Revalidation of warrants | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Recording of change of address/mandates | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Responses to queries/complaints | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Registration of ECS/ Bank Mandate
Instructions | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. Interaction with Company Personnel: | | | | |
| a. Efficiency | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Problem Solving | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Speed of Response | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. If you visit our Secretarial /Investor Relations Department or the office of our Registrars, do you feel that the co-operation and efficiency of the person(s) attending to you are: | | | | |
| a. Secretarial Dept | Excellent <input type="checkbox"/> | Good <input type="checkbox"/> | Satisfactory <input type="checkbox"/> | Poor <input type="checkbox"/> |
| b. Registrars | Excellent <input type="checkbox"/> | Good <input type="checkbox"/> | Satisfactory <input type="checkbox"/> | Poor <input type="checkbox"/> |

4. If you have attended a General Meeting of the Company, how do you rate the arrangements made there at:

Excellent Good Satisfactory Poor

5. You may be seeking clarifications on certain issues from time to time by writing letters to the Company/Registrars. Are these letters attended to your satisfaction?

Yes Usually Not satisfied

6. Do you have any grievance which has not been redressed as yet?

Yes No

7. How do you normally get news about the Company:

a. News articles b. Television c. Advertisements

d. Internet/Reliance MediaWorks website e. Annual Report

8. Will the information from the Company regarding its performance help your investment making decision:

a. It will help tremendously since the information will authenticate and timely

b. It will not influence the investment decision

9. Suggestions/ Recommendations: